



FORWARD MOMENTUM

Heery is doing well. We completed 2003 with a high level of backlog going into 2004, we are still debt free and we continue to be profitable. Our client mix, the quality of our staff and our financial condition position us to expand with the improving economy.

We are now well into the four-year growth plan that I have discussed with many of you. Staff levels are beginning to increase. Our growth will not be entirely organic if we are to expand to the planned levels. We are currently involved in a concentrated due diligence process that will soon lead to the acquisition of two or more firms that will expand our capabilities in the medical and education markets—firms with both design and pm/cm strengths.

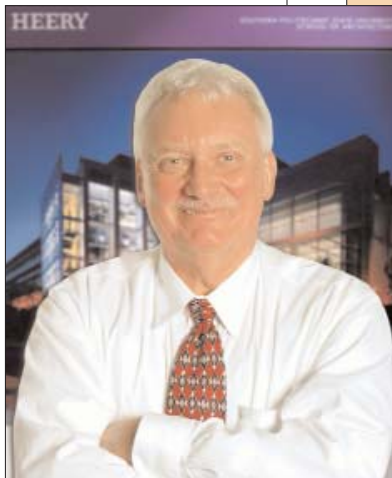
Our bright spots continue to be K-12 education, higher education and our long-term relationships with Federal, state and local governments. We are also now focusing on growing our medical practice and expanding our role in aviation. Our courts and corrections practitioners have proven that we can design, build and design-build in this specialty area. The sports group continues to be strong and has recently won more significant commissions. Check out this issue's Regional Report and note the number of new projects we are adding to Heery's portfolio. This is proof that the economy is strengthening and we are gaining more than our share.

Design-build and construction management-at-risk, under the leadership of Lin Redden, holds great promise for us. The recent success with Monroe County Schools in Florida is a way forward for our firm not only to manage, but also to help shape the program, using all of the disciplines Heery offers while controlling our risk. I expect that this service

sector will grow significantly in the next four years, becoming a \$150 million/year market for us.

I am extremely pleased that our staff has embraced the new certifications and accreditations that help us differentiate ourselves in the market. We have an entire new group of Certified Construction Managers, and our professionals who have achieved LEED accreditation from the U.S. Green Building Council are growing in number and now span nearly every discipline.

Finally, I continue to see the level of collegiality among the regions and areas. We are working together better, treating each other with respect and leveraging our resources for the good of the company. Two years of tough times have been a test and you all did a super job of keeping us all going forward. Thank you.



Jim Moynihan
President and CEO
Heery International

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HIGH TECH IMPORTANT TO

High Touch Philosophy

Without a doubt, Heery's reputation is both established and maintained based on personal relationships with clients. People, after all, do business with people they like. Honesty, integrity and a firm handshake will always play a major role in our success.

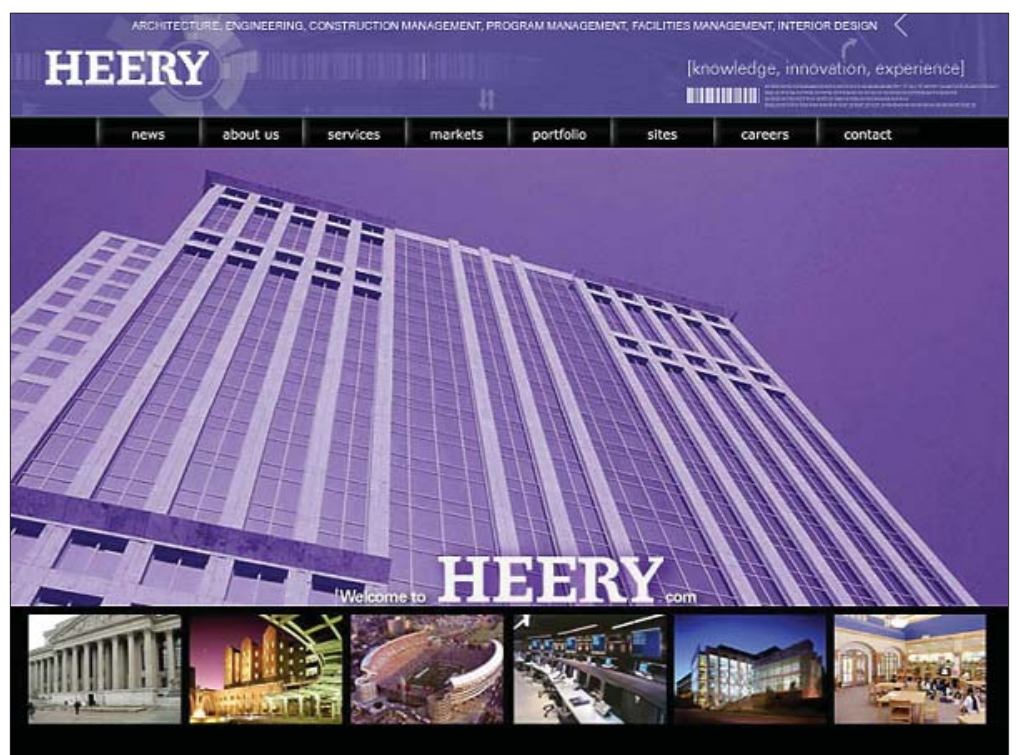
Of course, while people skills are vital, technology can't be ignored. Heery's goal is not only to make sure employees have the tools they need to get their jobs done, but to make sure our clients have the tools they require to monitor and assess projects in progress. Consequently, it's exciting to be able to share the latest and greatest happenings on the company's technology front.

A LITTLE HELP FOR HEERY.COM

Graphic artist Chris Kowalski remembers when he first checked out the Heery website as a job applicant. "As a potential employee, I was amazed during my interviews by the caliber of projects Heery had completed." He was also amazed, however, that those signature projects weren't easy to find on the website.

visual manager and the guiding force behind the new system. "Projects are listed in alphabetical order, by category and by key words, making work not only easy to access, but easy to input. When you're searching for photos, you can, for example, search by region or facility type. If you're searching for school projects, you can break it down even further if you're looking for interiors, exteriors, auditoriums, or perhaps cafeterias." Gore says employees can also research graphics, renderings and floor plans.

How will the presentation creation process be enhanced? "Fotofinder's latest version includes a lightbox feature," Gore notes. Once employees are logged into the system, they simply mark applicable images or video bites. Those marked images will be saved in their personal lightbox. "In the past," Gore says, "the process was labor intensive because every image had to be hyperlinked. Now, it's just browse and select." The presentation designer no longer has to search high and low for graphics; they simply access them through the lightbox. "This," Gore emphasizes, "will certainly make last minute presentations more manageable."



With a directive from Jim Moynihan to make everything "no more than two clicks away," and the guidance of a website committee, Kowalski did a little revamping. "There are now seven buttons per page versus 35," he says. "The information is much better organized, not to mention easier to find and navigate. I think the site as it exists now celebrates what we do."

PICTURE THIS

Just imagine how much easier your job would be if you could create a sales presentation complete with images and video clips in just a few minutes. Thanks to the new version of Fotofinder on Heeryx.com, there's no need to imagine. You can do any of the above, including gaining access to European projects, in the very near future.

"We've really streamlined the system," notes Rick Gore, Heery's audio-

Gore wants employees to know that projects are placed geographically by location, and not by the region responsible for its completion. Contact Heery's intranet communications specialist Chris Ruegsegger for login access.

SHOP 'TIL YOUR FINGERS DROP

Gore is also the man minding Heery's new e-store. And the best part about his new job is the fact that someone else is minding it for him. That continued on page 2



High Touch Philosophy

continued from front page



someone else is Kennesaw-based Amerifill. The company signed on to maintain Heery Store inventory and deliver it in a prompt, professional manner.

Although Gore says overall costs won't be known until the system is in place longer, he believes it will represent a savings for the company. He sees other benefits as well.

"First, there's the fact that many of our remote employees can now place their orders in the evening when they've got free time and easier computer access," he says. "Because Amerifill buys

"Something that's really working well for us is the eCommunities' discussion groups," Sak says. "The K-12 group is especially active. If you've got a question, you simply log on and post it. I know I was looking for examples of project labor agreements. Within three days I had eight responses. It's a valuable, easy-to-use tool."

Sak is also proud of the fact that www.heeryx.com continues to help clients stay up-to-date on projects. As long as they have computer access, clients can check into the system from any location, tracking progress, financials, even posting meeting agendas.

Last, but not least, Sak believes the help desk deserves a round of applause for its efforts in addressing employee questions and concerns. "Personally, I think we've got one of the finest help desks in the world. I'm pleased to note that our approval rating continues increasing." In other words, if you have a question, don't be afraid to ask. Help is just a phone call or e-mail away.



items in large quantities for a variety of clients, they will pass along any new items or discounts." To take advantage of that benefit, Heery will offer seasonal sales. "We will, for example, have a sale on winter outerwear this summer."

Thanks to a state-of-the-art reporting system, Gore also knows exactly the nature and number of items in stock. "We've had a great response so far," he says. "Employees appreciate that items are getting delivered faster."

Easy-to-follow directions can be found on Heery's KnowledgeNet or just log on to www.heerystore.com. If you are looking for something you do not see, Amerifill is happy to discuss special order ideas. Simply call Debbie Deviney at 770-419-0095 or send her an e-mail at Debbie@amerifill.com.

IN TUNE WITH IT

Much is happening on the IT front as well. Vice President and Chief Information and Knowledge Officer Ted Sak is working on Heery's upgrade to Office 2003, creating an archiving system and helping remote offices establish better connectivity.

Awards

Moore Square Museum Magnet Middle School, located in downtown Raleigh, N.C., received a national award for "smart growth achievement" from the U.S. Environmental Protection Agency. Moore Square, part of the Wake County Public School System for whom Heery has served as construction program manager since 1986, is the first school in the nation to win the award.

Training

With more than 60 participants and numerous client, industry and policy guests, Heery's fourth education summit convened in Houston, Texas, in March. This year's summit featured two moderated panel discussions—one panel composed of Heery clients (representatives from public K-12 school systems from across the United States) and one composed of a broad group of professionals knowledgeable about industry/policy issues and decisions that affect education funding and programs, and by extension, the facilities that house education.

Policy panelists included representatives from the Center for Reform of School Systems, the Council of the Great City Schools, the U.S. Conference of Mayors, the Texas State Senate and *American School & University* magazine. Client panelists hailed from West Linn-Wilsonville Schools and The Dalles School District, both in Oregon, Houston Independent School District, Kenston Local School District in Ohio, Oak Ridge, Tenn., Schools, the New Jersey School Construction Corporation, and Charleston County (S.C.) School District.

On the second day of the summit, the moderator worked with participants to identify key opportunities to expand Heery's K-12 practice and develop strategies for turning opportunities into reality.

HEERY EMPLOYEES

Live and Learn

Earning an MBA changed Kim Urban's life. "Not only do I have more confidence in business situations, I also have a greater understanding of business practices," notes Urban, Houston project accountant. While she bore most of the financial responsibility, she will always be grateful for the boost she received through Heery's Education Assistance Program (EAP).

"It's rewarding to be able to help employees achieve their educational goals," notes Human Resources Director Dan Wise. Heery reimburses up to \$3,000 per calendar year for employees who meet eligibility parameters and successfully complete their coursework. "It's great to see how our EAP recipients shine personally and professionally."

This year's recipients are:

EAST

Linda Berchielli
Susan Donovan

NORTHWEST

Anastasia Allison
Ian Kell
Mervin Larson

WEST

Alioune Dioum

SOUTHEAST

Jody Booth
Elaine Glowatski
Kevin Hamby
Beverly Powers
Cynthia Thedford

CORPORATE

Chris Ruegsegger
Jennifer Sowers

CLIENT KUDOS

I wanted to take this opportunity to thank you for the outstanding performance of the Heery team on the Oak Ridge High School project...I know you all went well beyond the basic requirements of the contract to provide the deliverables, and it has been noticed by all levels of UT-Battelle management. The response from the School Board was quite positive, and they were complimentary of all the Heery folks they worked with.

*Timothy E. Myrick
Project Director
Oak Ridge National Laboratory*

Your letter...provides me with the opportunity to express my appreciation for your firm's commitment to the State of Connecticut for two decades of professional design services and advice...All of our requests have been handled with a quick, enthusiastic and professional response no matter how tight the schedule.

*Fred E. Chojnicki
Traction Power Project Manager
State of Connecticut Department of Transportation*

...thanks to your attention to detail and concern for [Denver Public Schools] interests, you saved my organization between \$50,000 and \$70,000...

*Michael C. Langley
Executive Director
Department of Facility Management
Denver Public Schools*

...you and your folks have been a tremendous asset and the pivotal key to the success of all the SPLOST projects...We never could have done it without everything you do.

*Wendell Faulkner
Fire Marshall
Athens-Clarke County, Ga.*

I have been extremely pleased with Heery's performance and professionalism throughout all phases of our building program and look forward to working with their team for many years to come. The entire Heery team is superb K-12 FACILITY EXPERTS!

*William H. Lewis, PE
Executive Director of Facility Improvements
Charleston County School District*



CERTIFICATIONS, REGISTRATIONS, PROFESSIONAL POSITIONS

- Raleigh-based Liz Moore has successfully passed the NCIDQ exam and is now a Certified Interior Designer.
- Carolinas Area Manager David Waggoner has been elected CEFPI's President-Elect of the Southeast Region chapter.
- New Certified Construction Managers (CCMs), as designated by the Construction Management Association of America (CMAA), include Raleigh-based Ed Kerber, Tampa vice president Terry Taylor, Atlanta program manager Forrest White, along with John McSkimming, Joyce Dawson and Patricia DiDonato, all from East Region's Landover office and the Albany (N.Y.) Public Schools project director Jon Gurney.

Heery is leading with LEED accredited professionals. Five Heery professionals have added LEED accreditation to their list of credentials. Charleston, SC-based Phil Roberts and Raleigh-based AJ Deal are now both LEED accredited professionals, while in the Atlanta area, interior design architect Steve Hart, program manager Jeff Prine, and program manager Bob Munger passed their LEED accreditation exams.

This group joins Atlanta-based Glenn Bellamy, David Pope and Richard Kesselring, the Northwest Region's Marty Novini and the East Region's Carrie Shingleton.

EAP

"SAFETY FIRST" HELPS HEERY BEAT THE ACCIDENT ODDS

While 2003 statistics point to the construction industry for the highest number of insurance claims and fatal work injuries, Heery boasts a safety record that beats the accident odds. "Out of 1,426,291 hours worked on Heery projects, we lost only 18 accident-related hours," cites Corporate Safety Director Darren Utecht. In 2003, Heery had no major accidents, no fatal accidents and only three minor accidents. That includes projects on which Heery provides "at-risk" services.

Utecht believes one of the reasons for its success is the company's employee involvement regarding safety and health issues. "I think one of our key accomplishments last year was the creation of a program management safety and health manual. Not only does it help employees understand their health and safety responsibilities, it also lets them know what potential problems they might incur and the resources available to alleviate them."

Despite its below-the-national average statistics, Utecht hopes to keep driving the numbers lower. He states, "I have no doubt that new project opportunities will come our way as prospective and current clients see our safety record."

REGIONAL REPORT

EAST REGION

■ Heery, as a subconsultant, was selected to provide architectural services for the renovations and additions to the **Suffolk County (N.Y.) Jail Replacement**. These improvements will allow the jail to house up to 1200 inmates and will provide flexibility for future upgrades.

■ According to a recent U.S. Census Bureau report, Loudoun County, Va., is the fastest growing county in the nation. The county's rapid population growth has led to a large number of capital improvements projects, and among these are a number of **Volunteer Fire-Rescue Stations** in need of various repairs and improvements. Heery has been selected to conduct facilities assessments on these stations to determine which are in the greatest need of improvements. Once the assessments are complete, Heery will prioritize these projects and advise the county on which stations are in the most need of repair.

■ When Heery's Baltimore office opened thirty years ago, one of the top goals was to develop a working relationship with the **City of Baltimore**. In 1979, Heery was awarded its first contract with the city's **Department of Public Works** to manage numerous projects for the city's water and wastewater programs. Nearly 25 years later, Heery is on board again to assist the department in delivering nearly \$200 million in wastewater treatment plant and water system projects. This three-year contract will build on the \$1.2 billion program we have been managing for the city and keeps us active in the environmental field.

▼ Continuing to build our private K-12 portfolio, Heery was recently selected to provide owner's representative services for the **Friends School's new middle school and science/mathematics center** renovation/addition projects. Built in the 1970s and renovated many times since, the existing middle school was becoming overcrowded, outdated and unable to support the demands of Friends' cooperative learning environment. With no upgrades in the past 25 years, the laboratories, infrastructure and offices of the science/mathematics center have become outdated and overcrowded. The renovation will add space for receptions, conferences and art displays, while enabling the school to expand its science and mathematics programs with new electives including astronomy, physiology and engineering.

■ When it was time for the **City of Baltimore** to update its *Specifications for Material, Highways, Bridges, Utilities, and Incidental Structures Book*, the city turned to Heery. Also known as the Green Book, this massive document was last updated more than 25 years ago. Once complete, the revised Green Book will enable the city to use the industry's best practices and products to deliver a wide array of projects consistently.

■ Just in time for opening day, Heery has been selected to conduct a feasibility study for aesthetic upgrades at **Orioles Park at Camden Yards**. The goal of this study is to help the **Maryland Stadium Authority** choose the best looking, easiest-to-maintain coatings for all of the stadium's vertical and horizontal surfaces.

■ Heery has also been selected by the **Maryland Stadium Authority** to review a number of change orders for the recently restored **Hippodrome Theater**. Originally built as a Vaudeville House in 1914, the theater has been fully restored and connected to two other historic buildings to create the 140,000 SF France-Merrick Performing Arts Center. While the center uses state-of-the-art technology, the interior of the main auditorium – the original Hippodrome Theatre – appears exactly as legendary theater architect Thomas Lamb intended.

▼ Heery was recently awarded another project with the **University of Maryland Medical System**, bringing the total number of projects for this important client to eleven. This project involves the review of existing conditions affecting the planned fit-out of floors five and six of the Weinburg building.

■ **Children's Hospital Boston** is currently undergoing a major expansion and has hired Heery to provide furniture, fixture and equipment program management. The new 11-story, 240,000 SF addition includes two floors of intensive care units, one floor of interventional radiology and cardiac catheterization laboratory, one floor of operating room suites and two floors of patient rooms, with the balance of the floors being other clinical spaces. Heery is developing a master furniture and equipment schedule to coincide with the construction schedule, as well as creating a comprehensive move plan for relocation into the new addition.

▼ The **Worcester Vocational High School** in Worcester, Mass., achieved a major milestone in May—the team held a steel “Topping Out” ceremony. To prepare for the ceremony and review on-going work, construction managers Rod Ramsay and Warren Pearson walked the project.



■ Heery's Transportation Group is part of a team that has been selected by the **Metropolitan Washington Airports Authority** to provide design and engineering services for **Dulles International Airport's new Automated People Mover (APM)**. This new APM system will provide travelers with convenient and efficient transportation between the airport's main terminal and concourses. The 2.5-mile, dual-track system will be comprised of fully automated, driverless transit vehicles that will operate on fixed guide ways.

■ Heery has been selected to perform a feasibility study to assist with the development of a strategic plan for the much needed renovation of the circa 1970, 20-story **Byrne Courthouse** and the 10-story **Green Federal Building**, located in the heart of Philadelphia's central business district. Heery has prior experience working in this facility in the 1990s.



- Heery has been selected to provide construction monitoring services for a new **Marriott Vacation Club** condominium/time-share project in Absecon, N.J. As the owner's representative, Heery will be Marriott's "eyes and ears" on the jobsite, overseeing the contractor's progress through weekly site visits. While the project just began in early March, our performance on this project has already led to another opportunity with Marriott's Vacation Club.

- Heery was recently awarded an **Indefinite Quantity Contract** with the **State of New Jersey**. Under this statewide contract, Heery will provide construction management, quality control and administrative support services to the Division of Property Management and Construction and its various client agencies.

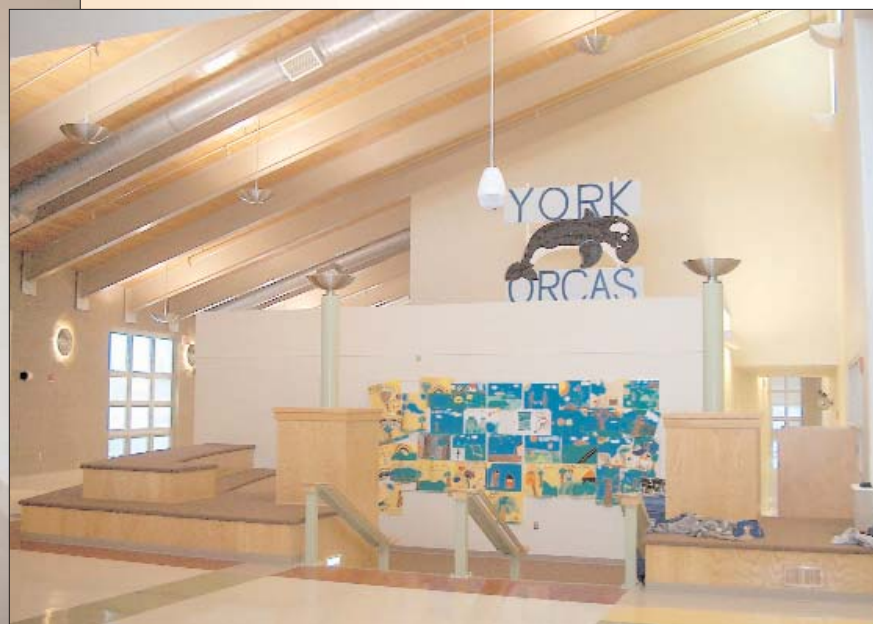
- Heery was recently awarded the **General Services Administration's Nationwide Construction Management Services Contract**. This contract is a renewal of the Professional Services Contract, which has earned nearly \$20 million in revenue from projects in virtually every service sector. Projects under this contract have ranged from project management of the \$100 million renovation of the historic Department of Treasury headquarters in Washington, D.C. to a feasibility study for the conversion of a circa 1910 courthouse into office space in downtown Cleveland, Ohio.

- Founded in 1925, Washington, D.C.'s **Textile Museum** is dedicated to furthering the understanding of mankind's creative achievements in textile arts and receives up to 35,000 visitors each year from around the world. Heery was recently selected to provide cost estimating services for the museum, including three separate preliminary cost models for the renovation and addition of the museum's Pope and Wood historic buildings. Each design had a unique way of expanding the museum's storage of artifacts, displays, public galleries and restoration shops.

CENTRAL REGION



- ▼ **Youngstown City School District**, where Heery has been working as program manager since 2002, is bustling with construction activity. Two new elementary schools are on schedule to open in September. Four additional sites are ready to begin early spring construction. The entire program of \$203 million includes construction of seven new elementary schools, four new middle schools, one new high school, and substantial additions, technology upgrades and renovations to three existing schools.



- ▲ January 6 was the much anticipated move-in day for 1200 elementary students at **Buckeye Local Schools** in Medina, Ohio. Construction began in Spring 2001 on the new 147,000 SF York/Liverpool Elementary School that replaces the existing York Elementary and Liverpool Elementary schools. The two schools share the cafeteria, gymnasium and media center, but each school has its own wing and entrance and is separately administered. Previously, Heery completed additions to the junior high school and senior high school that feature new science labs and media centers.

- Open house and dedication ceremonies were held on March 28 at the new K-12 complex in **Southern Local School District**, Columbiana County, Ohio. An 80,000 SF addition and renovations to the existing facility were funded in part by the Ohio School Facilities Commission, which has awarded Heery more than \$325 million in construction programs to manage since its inception in 1997.

- ▼ Attorney General John Ashcroft was on hand at the dedication ceremony for the new **Oklahoma City Federal Building** in May. To replace the federal office space lost in the 1995 terrorist destruction of the A.P. Murrah Federal Building, GSA constructed the 4-story facility on three city blocks of downtown Oklahoma City, diagonally across from the site of the destroyed office building. Security was a major issue in the planning and design process, balanced with the need to provide adequate access.



WEST REGION

- ◀ Work at the **Ronald Reagan Presidential Library** (in Simi Valley, Calif.), which began in 2001, has successfully come to an end. Heery provided project management for the 25,000 SF addition, which houses temporary exhibits, an educational center and meeting facilities for various functions, and the 10,000 SF Peace Plaza, which is an outdoor covered area. This library addition is part of Heery's nationwide National Archives and Records Administration construction management contract.

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REGIONAL REPORT

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▼ **Ramona New Elementary School** (Los Angeles Unified School District) held its groundbreaking in festive Heery style on St. Patrick's Day 2004. Students from the existing campus led the Pledge of Allegiance and honored the audience with several musical selections. From the children's point of view, the groundbreaking for their school paled in comparison to the excitement of receiving ice cream and Heery trucks. The new school will serve educational needs of students K-5 and will open in Summer 2005.



■ Heery's contract with **The Presidio Trust** has expanded to include the review of the interior drawings for code compliance and to provide all the necessary inspections during tenant improvement construction. Originally, assignments included document review for code compliance and permitting from design development through the construction document phase of the shell and core. The four-building, 900,000 SF Digital Arts Center includes open offices and spaces, a 300-seat theater, two 70-seat screening theaters, 500-seat dining room with a 6500 SF servery and kitchen, a 1200 SF fitness center, a 7000 SF childcare/preschool center and a 600,000 SF parking structure.

■ **The Mayo Clinic** has engaged Heery to provide project management staff augmentation services for miscellaneous infrastructure projects at its Scottsdale campus in Arizona.

SOUTHEAST REGION

► Heery's relationship with **AmSouth Bank** is growing. Heery is responsible for managing the \$15 million, two-year central plant upgrade of major engineering systems at **AmSouth Center**, the 30-story, downtown Birmingham headquarters of one of Alabama's largest banks.

Included in this assignment is the development and oversight of the commissioning of these systems as they come on line. Of particular challenge is conducting these improvements while the building is fully occupied with no loss of service. Also at AmSouth Center, Heery is providing project management of all related construction activities—such as voice/data and security contractors or furniture installation contractors—as the bank consolidates its office space and continues to move departments from leased space into the recently acquired building.

▼ The 230,000 SF Heery-designed **Denso automotive parts manufacturing facility** in Osceola, Ark., is nearing completion, despite being constructed over one of the wettest building seasons in recent history and on very poor soil. Heery managed the design and construction, overseeing the construction activities of five major trade contractor packages and clients in both Japan and Michigan.

■ Also for **AmSouth Bank**, Heery is managing the concurrent development of a 25,000 SF, \$3.66 million check processing center in Tampa



and a 6000 SF, \$500,000 proof center in Orlando. The proof center is scheduled to open in June 2004 and the Tampa check center is scheduled to open in October 2004. Both facilities are being fashioned after the recently completed \$131 million Riverchase Operations Center, also managed by Heery.

■ Heery is representing the developer, **CB Richard Ellis** of Kansas City, Mo., during construction activities for a three-story, 86,200 SF office building and 130-car parking deck in downtown Birmingham for the FBI. The project is scheduled for completion in April 2005.

■ **Meigs Middle School**, an academic magnet school, which is part of the **Metropolitan Nashville Public Schools** program, opened early. The school was originally scheduled to open in August 2004, but instead opened for the last week of the 2003-2004 school year. This decision was made in order to provide excitement and anticipation for the start of the fall term in August and to reward the 8th grade students who have been in temporary quarters for a year and will not be returning in the fall. The new 650-student, 83,000 SF building has reused some of the stone features of the original building as well as its stone exterior signage.



◀ The grand opening of **Nashville's North Precinct** was held recently with the mayor, vice mayor, chief of police and other dignitaries in attendance. The facility is a \$4.54 million, 23,000 SF building that includes the base for the police department's North sector, a community meeting room and a vehicle registration office. The project was a part of the Nashville office's contract with the **Metropolitan Government of Nashville and Davidson County (Metro)**.

▲ Pasco County, Fla., selected Heery to design its **West Pasco County Courthouse**, a 70,000 SF, \$13 million expansion to its existing judicial center. The project includes designing all new courtrooms within the expansion, as well as renovating the existing facility into office space for the clerk of court, the public defender, and the United States attorney.



▲ Heery's Atlanta program management group is forging ahead with providing professional services to county and school board governments to manage their SPLOST capital outlay programs. Within the state of Georgia, SPLOST stands for Special Purpose Local Option Sales Tax, which is a one-cent sales tax self-imposed by the voters of a county to fund capital building efforts and purchases. Common projects funded by SPLOST efforts include fire stations, jails and detention centers, emergency/911 centers, courthouses, community and performing arts centers, parks & recreation, roads & bridges and infrastructure improvements. The Atlanta PM group currently provides services in this capacity to **Athens-Clarke County, Augusta-Richmond County, Forsyth County, Sumter County, Atlanta Public Schools and DeKalb County Schools.**

■ The **Williamson County Judicial Center** in Franklin, Tenn., was completed in May. Heery provided architecture and engineering services for the project. The aesthetic of the building echoes the traditional character of the county, paying homage to the adjacent historical courthouse just off the town square, while introducing contemporary architectural elements. At 54,000 SF, the center serves as more than just the courthouse, with offices for clerks, judges, district attorney and the sheriff's department. The \$13 million project was on budget and on time thanks to the combined efforts of the Nashville and Atlanta offices.



▲ The US Green Building Council has notified Heery that the East Campus Private Development at **Oak Ridge National Laboratory** in Tennessee has achieved LEED Certification, having earned 27 points on the LEED rating scale.

■ Heery recently completed the **deployment facility for the 101st Airborne Division** at Fort Campbell. Consisting of 3 buildings of approximately 18,000 SF total, the new facility provides a means to allow the division to deploy to hot spots immediately (and to return quickly as well.) Heery was responsible for design and quality control as part of a design-build team.

■ In April, a group of dignitaries and state politicians, including Tennessee Senator Lamar Alexander, Congressional Representative Zach Wamp, and Oak Ridge National Laboratory Director Jeff Wadsworth, visited the new **Joint Institute for Computational Sciences (JICS)** building at Oak Ridge National Laboratory (ORNL). The \$10 million, 52,000 SF JICS building, which was constructed under Heery's management assistance contract with the **State of Tennessee**, was occupied in May 2004.



■ Heery is the design part of a design-build team selected by the **Savannah Corps of Engineers** to provide indefinite delivery/indefinite quantity services for up to one year. Potential projects could include additions and renovations to existing facilities, as well as new construction.

■ Heery, in one of its latest design-build projects with a local Fort Bragg contractor, will provide comprehensive design services for a new **Battalion and Company Headquarters facility at Fort Bragg.** The headquarters support project will involve the design and construction of two separate additions, which will complete the Special Operations Forces Battalion Operations Complex. This project has a goal of achieving the bronze level of sustainable design features as measured using the Sustainable Project Rating Tool (SPiRiT). SPiRiT is a modified version of the U.S. Green Building Council's LEED Green Building Rating System.

■ GlaxoSmithKline's United States Site Operations group is responsible for the maintenance and modifications of all facilities located at three campuses in **Research Triangle Park (RTP), N.C., and at the Franklin Plaza Site in Center City, Philadelphia.** Heery has been selected to provide facility assessment services to support this group as they create a robust process to analyze both short- and long-term requirements for the North Carolina and Pennsylvania sites. For each site, Heery will collect data, then develop a list of prioritized deficiencies, and recommend project bundles, including providing costs.

▼ Heery recently completed work on a master plan and programming effort for **Oak Ridge High School** in Oak Ridge, Tenn. Recognizing the need for a local first-class high school facility, UT-Battelle (the operator of Oak Ridge National Laboratory and a Heery client) paid for Heery to provide an analysis of the school's needs. The Nashville, Atlanta and Jacksonville offices collaborated to provide a master plan showing various options available to the school system. The master plan has generated a huge groundswell of support for the \$50-\$60 million project. As a result of our efforts during the master plan, we were awarded the contract to manage the design and construction of this state-of-the-art high school.

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REGIONAL REPORT

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▲ The **Tennessee Performing Arts Center renovations** were recently completed, creating a modern, exciting front door to the many performances held there annually, as well as enhancing the performance spaces. In addition to the \$6 million provided by the State, private donors funded sculptures and artwork incorporated into the terrazzo floors. Performances at the center continued throughout the renovation.

▶ The grand opening for the new **Honors College for Middle Tennessee State University (MTSU)**, under the **Tennessee Board of Regents** system, was held in early May 2004. The 18,700 SF building offers small classroom settings to enhance interaction between faculty and students.

■ Heery has been selected to provide design-build services for the **City of Duluth Public Safety Center**. The new 31,500 SF public safety center will house the police department and courts facility.

▶ The **Town of Holly Springs (N.C.)** selected Heery to provide programming services and perform a needs assessment for a **community/recreation center**. The facility will support sporting events, performing arts and community activities.



■ Citing a successful working relationship spanning nine years and seven projects, **Monroe County Public Schools (Fla.)**, selected Heery as Total Program Managers (TPM) for the county's upcoming school improvement projects. Heery will be responsible for a multiple-school facility program that may include replacement, remodeling, renovations, additions and other projects, all to be implemented in separate phases over a five-year period. Previously, Heery served Monroe County Schools solely as construction-managers-at-risk, but will now be responsible for planning and design, as well as construction of school projects.

■ Broward County, Fla., selected Heery in a joint venture with two other firms as the designer for its new \$35-50 million **Broward County Family Court** facility. Heery will be providing some of the architecture, as well as the mechanical and electrical engineering. The family court facility includes 10 courtrooms, 28 hearing rooms and 15 judges suites, in addition to sheriff's office and holding areas and administrative space. Heery is currently conducting a master planning effort to determine the best site for the facility.

■ **Gwinnett County, Ga.**, has retained Heery to provide inspection services for its new \$80 million **jail expansion**. In Gwinnett County, Heery has also been asked to conduct design reviews of the new police precinct building and firing ranges, as well as to design the restoration of the historic **Gwinnett County Courthouse**.

■ Heery's most recent sports victory is at **The Ohio State University**, where the firm has been selected to renovate and expand the Woody Hayes Athletic Center team facility for football and to design a new tennis center with indoor and outdoor courts.



▲ The face of Death Valley will be changing over the next few years as **Clemson University's** Tiger fans will soon be able to enjoy a new look. Heery is designing the two-phase, \$40 million west endzone project to create a new front door to Memorial Stadium. The Tigers will enjoy new team facilities, such as locker rooms, weight training, coaches' offices and recruiting areas. In addition, the north and south grandstands will be connected with a concourse. A two-level, 2000-seat club facility with covered seating will be constructed above the concourse. The project calls for a family fun zone, along with a university/football museum all fans of Clemson will enjoy. Construction of the first phase is scheduled to start at the end of 2004 football season to be completed before the beginning of the 2005 football season.

■ Another high profile win is Heery's recently signed contract with the City of New York's Department of Design and Construction, where the firm has been retained as architects on upcoming renovations at **Shea and Yankee Stadiums**, as part of a joint venture with New York-based Gannett Fleming Engineers.

EUROPE

■ What is cold, miles from nowhere and likely to be cut off if there is anything more than a hard frost? Answer: Locations chosen by the Safety Department for the inaugural "fall arrest equipment awareness course"! For those of us in the U.S., that means full safety harness and retrieval system. The one-day course was held in February in Dent, Cumbria. The morning involved legal requirements, harness and lanyard use and inspection before a session in the testing laboratory. The afternoon's practical session saw the team struggle to put a harness on before trusting their better judgment and the equipment and going aloft. The feedback from the course was very positive with everyone gaining an increased appreciation and awareness of fall arrest equipment.

■ Balfour Beatty has appointed the Heery team to provide **planning supervisor services on three major civil engineering projects** valued at more than \$440 million (\$784 million USD).

■ The Walton-on-Thames team has been successful in securing its place in **Imperial College London's** framework agreement, which involves more than £345million (\$614 million USD) of construction works over the next five to eight years. The framework agreement continues a relationship Heery has enjoyed with Imperial College over the years.

■ The Heery team in Scotland has secured a further £2 million (\$3.6 million USD) management contract at **Sun Microsystems'** manufacturing facility in Linlithgow, where they have managed more than £35 million (\$62.3 million USD) of high specification construction over the last four years. The latest contract is for the delivery of additional production line capacity at the facility.

NORTHWEST

■ Heery is providing a complete evaluation, as-built drawings and complete point counts on an old Johnson 8540 mini-host automation system for the **Bonneville Power Administration** building in Portland, Ore., in preparation for the building's upgrade to a distributed technology.

■ **The West Linn-Wilsonville, Ore., School District** hired Heery's Northwest commissioning specialists to commission energy-related projects that are being installed in eleven schools.

■ The Denver office led a joint venture team that has been awarded the program/project management services for the **Denver Public Schools'** \$310 million school construction program. Heery started on site in early February and the program is moving forward quickly. The responsibilities of the team will be the management of 1400 miscellaneous deferred maintenance types of projects over a 3-year period.

■ **Good Samaritan Hospital**, Puyallup, Wash., has retained Heery for mechanical and electrical systems commissioning and functional performance testing for three projects: the stat lab, which is where the hospital does bloodwork and quick analysis, the laboratory pharmacy, where the hospital's pharmaceuticals are mixed and stored, and the west wing, which includes two operating rooms, patient rooms and support services.

■ New permanent classrooms have replaced portables at **Seattle Public Schools' Graham Hill Elementary School**, thanks to a \$4.8 million classroom, library and daycare addition that opened in February. This is the first Building Excellence II school to complete construction and will be followed later this year by Brighton Elementary School. Heery has served as Seattle Public School's project manager for its Building Excellence program since its inception in 1996.

■ The Port of Seattle's South Terminal Expansion Project at the **Seattle-Tacoma International Airport** achieved its Temporary Certificate of Occupancy in February 2004. Formerly known as Concourse A, the old structure was demolished in late 2000 and is being replaced with a new concourse and arrivals hall, which is scheduled to open in June.

■ McGraw Hill Construction/Intermountain Contractors selected the **Boise Airport - Air Passenger Terminal Phase 1** as "2003 Idaho Project of the Year". Heery's Boise, Idaho, project management team has been working on the new Boise International Airport Expansion project for 2 years now, with the completion of phase one last July. Phase two is scheduled for completion in September 2004.



HEERY IN THE COMMUNITY



▲ Central Region staff members (L-R) John May, Kevin H. Hoffman, Rob Chomiak, Daryl Bailes and Bill McKee played in the annual Barbara Jean Hoffman Memorial Scholarship Golf Tournament on March 16. The Barbara Jean Hoffman Memorial Foundation, named in honor of Houston Independent School District (HISD) Board President Kevin Hoffman's late mother, helps children help themselves through education. Proceeds from the tournament go toward a college scholarship fund for HISD high school graduates and a school-supplies program for economically disadvantaged students in Houston. Marcus Swayzer, Kim Urban and Kandace Stoehr of the Houston office volunteered with setup, cleanup and photography. Heery International was a varsity underwriter for the event.

▼ Jeff Pettit, David Kimmel and Greg Peirce from the Atlanta office introduced a local cub scout pack to the wonders of construction at one of Heery's project sites. The scouts were from Cub Scout Pack 699 in nearby Alpharetta, Ga., and have been working on a merit badge. Jeff Pettit walked them through the start up of the job and explained how the job was put together.



▲ Ten intrepid staff members from the Landover office recently got all wet when they dove into the icy Chesapeake Bay for the 8th Annual Maryland State Police Polar Bear Plunge. This event attracts close to 2500 "polar bears" and raises funds for the Special Olympics of Maryland. The Heery group solicited funds from coworkers and friends, raising approximately \$2000 for this worthy cause. The 14 people pictured above include the 10 Heery staff members and four spouses, friends or significant others whom they coerced into joining them.

■ David Kimmel, who doubles as head of Atlanta's program management group and project executive for the Georgia Aquarium, was a speaker at the January meeting of the Atlanta Chapter of the National Association of Industrial and Office Parks (NAIOP). He was part of a group discussing the revitalization of downtown Atlanta and was presenting the Georgia Aquarium project, currently under construction in downtown Atlanta. Along with David were Rick Slagle, Executive Director of the Marcus Foundation; Hunter Richardson, Coca-Cola Project Manager; A.J. Robinson, President of Cental Atlanta Progress; and local members of the NAIOP.



▲ On February 11, 2004, David Kimmel and Chele Anderson, both of whom are with the Atlanta-area program management group, joined 100 Atlanta-area business leaders, elected officials and civic leaders for a first hand look at public education in action when they were "Principal for a Day" at Inman Middle School and D.H. Stanton Elementary School, respectively. The program is organized by Heery's long-time client, the Atlanta Public School System, in conjunction with the Atlanta Partners for Education and the Metro Atlanta Chamber of Commerce.

▼ For the third year, Heery's Jacksonville office has sponsored a model building session for Jacksonville's library festival "Much Ado About Books". Heery staff showed over 400 parents and children the nuances of the new \$95 million Jacksonville Main Library, for which Heery is serving as the program manager, during the full-day Saturday event in February. After reviewing layouts for the children's floor, families frosted pretzel columns, cookie wafer windows and other delectable materials to create edible elevations of the new library.



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